

Abstract: *The present case describes a situation which arises in a factory and halts production in the plant. This case illustrates the situation in detail and the steps taken by the management to resolve the issue. It is a beautiful study of handling industrial relations between unit management and surrounding rural community. The rural population is a significant stakeholder in this unit.*

Key words: *Industrial Conflict, Local community, rural area, employment.*

Subject Area: *Industrial relations, Production and Operations Management*